



## Our Environmental Policy

Temple End Veterinary Surgery is a long established, traditionally owned and run veterinary practice for small animals based in High Wycombe, with branch surgeries in Stokenchurch, Flackwell Heath, Marlow Bottom and Holmer Green.

Our ethos states '*Modern Healthcare, Traditional Values*', where our team works hard to provide helpful, well-informed support to pet owners; while continuing high standards in patient care and client service.

Temple End recognises that all businesses in many different ways impact the environment. Therefore, we recognize the need and the importance to action. This gives a sustainably-minded practice and team, which actions its environmental responsibility in services and operations.

In providing veterinary care at Temple End Veterinary Surgery the core environmental impacts associated are:

- Climate Change
- Waste Management
- Responsible Pharmaceutical and Chemical Stewardship

With the effect we have on the environment our aim is to continually improve by:

1. Provide training on applied sustainability within veterinary practice
2. With optimal management minimise the practice's waste footprint. Monitoring key resources such as electricity, gas, water, anaesthetic gases and transport, and setting reduction targets
3. Develop industry-leading sustainable procurement practices
4. Practice leading standards of chemical and pharma management
5. Provide our clients support on responsible preventative care strategies
6. Accept and promote returns of unused or out of date veterinary medicines to our practices.
7. Being compliant with applicable environmental regulations and meeting our client expectations
8. Supporting sustainable transport options and healthy lifestyles for our staff and practice transportation needs

Timothy Ferens is our sustainability lead as well as a practice partner. Tim Ferens is responsible for the implementation of this policy, its annual review process and leads the 'Temple End Green Team'; our practice sustainability team. Reviewing data will be integral to the continued evolution of the Temple End Environmental Policy.

We communicate this policy to our staff, supporting increased awareness of environmental matters and opportunities to make changes especially via our practice sustainability team. We make this policy available through our practice website and welcome ideas or questions from clients through our reception team.